

## **CARE AND MAINTENANCE INSTRUCTIONS FOR HARLEQUIN ENGINEERED WOOD FLOORS**

**Please note that these instructions apply only to Harlequin Engineered Wood Floors. All other Harlequin Floors are covered by separate instruction sheets.**

The recommended maintenance instructions must be followed to ensure that the Harlequin Engineered Wood Floor retains its appearance and performance characteristics. Failure to do so may invalidate the guarantee. If in doubt, please contact your Harlequin Technical Advisor on the number above.

Harlequin recommend the use of Bona Wood Floor Cleaner for all Harlequin Engineered Wood Floors.

### **Entrance matting**

Barrier mats at the entrance to the room will significantly reduce the amount of wet and dry soiling being carried on the underside of footwear.

The length of the matting should be at least 2 to 3 footfalls, and it should be regularly vacuumed and cleaned. Limiting foot borne contamination will make your daily maintenance regime considerably easier.

### **Daily maintenance**

Remove any loose dirt, debris and dust with a vacuum cleaner, soft broom or dust control mop

Using a slightly damp mop, clean the floor using **Bona Wood Floor Cleaner** following the manufacturer's instructions. Use as little water as possible, excess water will damage the floor.

Always dry the floor using an appropriate mop or cloth. Remove any spilled water immediately.

Light stains may be cleaned by rubbing with a damp cloth.

### **Floor care best practice**

Always use the recommended cleaning products for your floor, following the manufacturer's instructions. Improper use can have an adverse effect on the floor and may invalidate the guarantee.

Abrasive powders or creams and strong solvents should not be used, they will result in irreversible damage.

Do not use dust control mops that are impregnated with oils.

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Avoid contact with sharp edges or points. Ensure that any furniture placed on the floor has feet that will not damage the floor. Take care when moving heavy objects such as stage equipment, dragging anything with sharp edges can scratch the floor.

Do not walk on the floor in Stiletto heels, as these will damage the floor.

Tap dancing in shoes with loose screws will damage any floor, inspect tap shoes carefully before use. Note that tap dancing is not recommended on some Harlequin floors, if you are unsure please see our website or contact us for more details.

Harlequin Engineered Wood Floors are extremely resilient but, like all wooden floors, they should be protected from extremes of heat or humidity which can cause movement through expansion and contraction. In situations where this is likely to occur, humidity controls should be installed.

Any surface damage such as deep scratches or dents should be addressed immediately. Failure to do so can result in water penetration and irreversible damage to the floor.

